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## MESSAGE ROUTING

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### RELATED APPLICATIONS

5           The present application claims priority to, and incorporates by reference, United States provisional patent application serial number 60/123,661 filed March 9, 1999.

### FIELD OF THE INVENTION

10           The present invention relates to the capabilities of systems and methods which route messages in the form of email, live voice connections, voice recordings, video, and faxes, and the invention relates more particularly to the use of existing telephone or fax numbers as email addresses and to attendant uses of voicemail, faxes, video, and/or synthesized or live speech to deliver messages which originate as email text, voice input, video input, or otherwise, using cell phones, wireless devices, computers and/or other  
15    devices for "any-to-any" communications.

### TECHNICAL BACKGROUND OF THE INVENTION

20           Various approaches have been taken to messaging. Voice, video, and fax communications through telecommunications systems are well-known, as are email communications through computer networks. Many attempts have been made to integrate traditional telecommunications with computer networks.

25           For instance, fax software allows computer users to easily convert digital files into fax format and send faxes directly from a computer. Computer telephony software allows computer users to maintain a database of telephone numbers and to have their computer dial a selected number for subsequent voice communications. Internet telephony software

allows computer users to transmit voice communications over the Internet as digital packets (similar to the transmission of email messages in digital packets). Computerized advertising systems exist which automatically dial a sequence of telephone numbers and attempt to deliver a recorded message to each recipient.

5 Telecommunications systems themselves also rely heavily on computers to manage circuits, voicemail boxes, accounting, billing, and other functions. Likewise, computer networks often use the telecommunications infrastructure to carry digital packets, over Internet dial-up connections, direct modem-to-modem connections, and other telecommunications connections.

10 *Suit* A messaging service which is advertised and described at <http://www.jfax.com> apparently operates as follows. The service provider provides each subscriber with a special-purpose "private" telephone/fax number in a city specified by the subscriber. The "private" number is apparently not a number published to assist voice communications, that is, it is not typically listed in white pages or other telephone directories or available  
15 through directory service. This private number can be used to provide subscribers with access by phone to their email messages. When the subscriber calls in, the subscriber's email messages are read to the subscriber over the phone using synthesized speech after the system connects to the subscriber's Internet service provider. Voicemail can also be accessed using the same private phone number. By dialing a toll-free access number and  
20 entering an access code, subscribers can apparently send email to any fax machine, reply to email with a voice message, and manage their messages. The provider links the unique private phone number to email in order to route the subscriber's voicemail and faxes to email. If the subscriber has access to a computer, then the subscriber can play voicemail on

the computer's speakers and display faxes on the computer's screen. Subscribers must  
apparently download special-purpose software to their computers in order to access (as  
email message attachments) faxes or voicemail sent to their private phone number. In  
short, a private telephone number can be used to access email messages which were  
5 apparently addressed using conventional email addresses, and voice or fax messages can  
be converted to email attachments.

*Sub A27*  
A voicemail messaging service is also discussed in "Address Resolution for  
Voicemail Systems: X.500 Methodology", which was obtained from the Electronic  
Messaging Association web site at <http://www.ema.com/vpimdir/directory/method.txt>.

10 The Address Resolution document and other documents in <http://www.ema.org/vpimdir>  
refer to and/or describe a Voice Profile for Internet Mail (VPIM) specification. These  
documents, including Internet Engineering Task Force drafts on topics such as VPIM  
Addressing and Goals for VPIM, and papers on Voice Messaging Directories, Multi-  
Media Shared Directories, and other topics, are collectively referred to herein as the  
15 "VPIM Documents" and are incorporated by this reference. The voicemail messaging  
systems described in the VPIM Documents would apparently operate in ways which are  
consistent with the details described below.

In some cases, voicemail messages would be encoded by VPIM systems as \*.wav  
files or otherwise encoded as digital files, and would be sent as attachments to an email  
20 message. Fax messages would likewise be transmitted as email attachments.

Various VPIM email addressing schemes are described, but they appear to be of  
two types. The first addressing scheme includes addresses of the form LHS@Domain,

where LHS is a telecommunications number and Domain is an Internet domain name.

Examples given in the VPIM Addressing document include:

1) mailbox number - for use as a private numbering plan (any number of digits).

e.g. 5552722@lucent.com;

5 2) mailbox number+extension - for use as a private numbering plan with extensions  
any number of digits, use of "+" as separator.

e.g. 5552722+111@lucent.com;

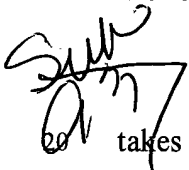
3) +international number - for international telephone numbers conforming to  
E.164 maximum of 15 digits.

10 e.g. +16137637582@nortelnetworks.com;

4) +international number+extension - for international telephone numbers  
conforming to E.164[0] maximum of 15 digits, with an extension (e.g. behind a  
PBX) that has a maximum of 15 digits.

e.g. +17035245550+230@ema.org;

15 The second addressing scheme includes attribute-value pairs with special attributes  
such as a VPIM attribute and/or a voice outdialing service selector attribute. Example  
pairs given in the VPIM Addressing document include VPIM=6137637582 and  
VOICE=+3940226338.

 An email to pager gateway described at <http://www.inconnect.com/pager.html>  
takes an email message and sends it to an alphanumeric pager. Messages must be sent to a  
specially formatted address:

abc1234567@pager.inconnect.com

where abc is the page provider code (e.g. "att" for AT&T Wireless or "sky" for SkyTel) and 1234567 is the pager's PIN number.

A wide range of message routing features and capabilities have thus been explored before now, at least to some extent. However, known approaches have not combined  
5 features and capabilities into an architecture which properly leverages the existing widespread use of telephone and fax numbers with the capabilities of email and databases.

In particular, the jfax approach uses new, private telephone numbers to allow access to email, rather than allowing the use of existing telephone numbers as email addresses. The VPIM approach does use existing phone and fax numbers in email  
10 addresses, but it imposes an awkward addressing syntax on message originators. VPIM is also apparently directed toward the use of email systems to carry voicemail recordings, as opposed to using phone and fax numbers to identify email destinations. Accordingly, it would be an advancement in the art to provide an improved architecture for routing messages using the enormous existing body of telecommunications numbers and features,  
15 including pay-per-use features and options.

### **BRIEF DESCRIPTION OF THE DRAWINGS**

To illustrate the manner in which the advantages and features of the invention are obtained, a more particular description of the invention will be given with reference to the  
20 attached drawings. These drawings only illustrate selected aspects of the invention and thus do not limit the invention's scope. In the drawings:

Figure 1 is a diagram illustrating a network of computers and other devices which are individually and collectively among the many systems suitable for use with the present invention.

Figure 2 is a first portion of a flowchart illustrating methods of the present invention, with data structure annotations.

Figure 2A is a continuation of the flowchart begun in Figure 2, illustrating methods of the invention.

Figure 3 is a diagram illustrating systems of the present invention.

Figure 4 is a diagram illustrating a signal according to the present invention for using telephone numbers to route email messages.

## **DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS**

The present invention relates to methods, systems, signals, and configured storage media for message routing. The invention allows message originators to use telephone and fax numbers as email and/or web addresses. In particular, the invention supports use of publicly listed phone or fax numbers as email addresses without company or similar domain names as apparently required by the VPIM approach. The telephone and fax number addresses (which may include area codes, extensions, and the like) are converted by the system into IP addresses, Ethernet addresses, username-domain name addresses, attribute-value pairs, and/or other conventional email addresses or addressing indexes.

## System Overview

Figure 1 gives an overview of a system 100 according to the invention. The email 102 itself is carried over one or more networks 106 to the destination(s) indicated by the email's address. The term "email" includes text generated using a computer and an email program, such as Microsoft Outlook, Qualcomm Eudora, Microsoft Hotmail, and so on, as well as text generated using handheld devices, whether wired or wireless. The term "email" also includes attachments obtained by converting live video or voice phone messages and/or voicemail messages through inventive and/or known methods. Likewise, a fax message sent to a fax number can be considered an email 102 message if it uses the systems and methods of this invention.

As used here, "network" includes computer networks such as local area networks, wide area networks, metropolitan area networks, wireless networks, and/or various "Internet" networks such as the World Wide Web, a private Internet, a secure Internet, a value-added network, a virtual private network, an extranet, or an intranet. Such computer networks may form part of a telecommunications network and/or interface with a telecommunications network. Signal lines 108 used to carry, store, and/or deliver messages according to the invention may include twisted pair, optical fiber cables, coaxial cable, telephone lines, satellites, radio waves, microwave relays, modulated AC power lines, and other data transmission "wires" known to those of skill in the art. Methods such as TDMA, CDMA, FDMA, and other encoding and/or multiplexing methods may be used, as well as GSM, PDC, Wireless Application Protocol, and other technologies and protocols. Signals according to the invention may be embodied in such "wires" and/or in



addressable storage media (volatile and/or nonvolatile). Note that the term “wire” as used herein thus refers to both wired and wireless communications.

The email 102 is delivered in one or more of the following ways: as synthesized speech created by reading that email text into a voice mailbox 110 or to a live recipient who answers a phone 112 associated with a phone number that was used as an email address; as speech or text translated by a computer or a person from one natural language (e.g., English, French, Chinese, etc.) into one or more other natural languages; as “live speech” created by an operator or human person other than the message originator who is reading the email text out loud, either in real time or as a delayed message, e.g., to voicemail or an answering machine 110; as text email 114, possibly with files attached by the message originator using a desktop computer 116, or another computing device such as a handheld computer, mobile phone, or other wireless appliance; as a video stream to a computer and/or other video-capable device; as a fax created by converting the email into conventional fax format for delivery to a fax machine 118 whose fax number was used as an email address or addressing index; and/or as a pager message created by converting the email into pager format for delivery to a pager 120 whose pager number was used as an email address or addressing index. Natural language translation may be performed manually or automatically in connection with text-to-speech and/or speech-to-text transformations of the message.

#### Telecommunications Numbers

The telephone (land or mobile), fax, and/or pager numbers which are used as email addresses or addressing indexes according to the invention are referred to collectively as

“telecommunications numbers”. Telecommunications numbers are normally used to call, fax, and/or page people. Examples are found in standard telephone directories (including white pages, yellow pages, blue pages, online directories, toll-free directories, and the like), Rolodexes, and on business cards. They are generally publicly listed, but they may include unlisted numbers if the telephone customer consents to their use.

Telecommunications numbers may include the digits 0 through 9, and in some cases may also include commonly used characters such as +, -, (, ), /, #, \*, or comma.

Telecommunications numbers do not typically include alphabetic characters (except to the extent they substitute for numbers, as occurs in many toll-free business numbers), or nonprintable characters. Telecommunications numbers may be personal or business numbers, and include without limitation 800-numbers and other toll-free numbers, 900-numbers, and numbers for mobile phones. They may be of various lengths, including without limitation ten-digit North American numbers, contemplated twelve-digit numbers, lengths used in other locales, and/or “unique” personal messaging identifiers.

In practicing the invention, the telecommunications number may replace an entire conventional email address username@domain or web address www.website.com, or it may replace most of that address. For instance, in some embodiments the email is addressed using the telephone or fax number alone, as in “1234567” or “123-4567” for a local number or “123-456-7890” for a long distance number.

For instance, a sample message 102 might resemble this one:

To: 555-1234  
From: Mike  
Subject: Status?  
CC:  
How’s it coming?

In some embodiments, the telephone or fax number replaces the domain, as in examples such as “@1234567”, “@1234567.com”, “@1234567.org”, or “@1234567.net” for a local number, or “@1234567890”, “@1234567890.org”, and so on for a long distance number. The latter approach effectively associates a domain name or a web site with each telephone number. Appropriate integration between domain name directories, available domain name and IP addresses, and advancements in IP addressing are possible. For instance, these individual telecommunications number domain names could be registered, looked up, converted to IP addresses, and otherwise managed with the existing infrastructure in a manner similar to that now done for conventional domain names (which do not correspond to telecommunications numbers). For instance, this could be accomplished using Internet browsers as an interface. It could also use mappings such as the mapping between keywords and Internet locations provided through RealNames Corporation, for example.

Thus, another message 102 is addressed like this one:

To: @555 4567

From: 555-1234 <Bob>

Subject: Status?

CC: @1115552222.com

Mike would like a status update. Please call me.

### Telecommunications Systems

Telecommunications numbers which are provided by a message originator as an email address (“email address” also includes web addresses hereafter, unless indicated otherwise) are converted to conventional email addresses by performing with a search





### Extending Existing Telecommunication Services

By accessing standard telecommunications databases and/or equipment, features and services (such as so-called "class services") already used with voice or fax communications may also be provided to email messaging in a system 100 according to

5 the present invention. For instance, suppose a communication is addressed to a first telecommunications number which the telecommunications provider is currently forwarding to a second telecommunications number. Conventionally, only voice or analog communications would be forwarded. But the invention permits email communications 102 which are addressed to the first telecommunications number to likewise be forwarded,

10 for delivery to the email address associated with the second telecommunications number and/or for delivery as a voice, video, fax, and/or pager communication to the second telecommunications number (possibly via synthesized or live speech, or conversion to fax format).

Call blocking could also be used according to the present invention. For instance,

15 suppose party A does not wish to receive email, voicemail, or faxes from party B. Conventional telecommunications call blocking services will only block incoming voice or fax messages from numbers which are known to be associated with party B. But that blocking service can be extended using the present invention. When B's telecommunica-

20 blocked from reception by party A. When conventional email addresses are used by party B, email which comes from an email address that corresponds to the telephone number of party B is also blocked.



computer(s) (including servers, routers, desktops, handhelds, and other devices) to recognize telecommunications numbers as email addresses and route email messages for delivery, substantially as described herein.

5 VPIM and the Invention

There are apparently at least two important differences between the approach described in the VPIM Documents and the present invention. First, no reference has yet been found in the VPIM Documents to the use of a telecommunications number as an email address or other addressing index without either a corresponding conventional domain name or the bulky and inconvenient attribute-value pair syntax. By contrast, 10 embodiments of the invention allow message originators to use a simple telecommunications number as an email address or other addressing index in place of some or all of the conventional domain name and/or in place of some or all of the conventional username and domain name. Although address syntaxes like those described 15 in the VPIM Documents might be used internally by the invention, they are not imposed on message originators.

Second, VPIM appears to be primarily concerned with delivery of voicemail. That is, messages originate as voicemail, message content may be transported as email, and message content is ultimately delivered as a recording of the original message. By 20 contrast, messages routed by the invention originate as voice messages, as email text, or as faxes, and message content may be ultimately delivered as email text, as synthesized or live speech, as a fax, to a pager, or as some combination of these delivery modes.



## Public Keys

The invention also includes tools and techniques for using telephone or other telecommunications numbers as identifiers for public key certificates. For instance, in one system, an email message originator creates an email message 102 which is addressed to a  
5 recipient whose public key is on file with the telecommunications provider, ISP, or other entity linked to the inventive system. Instead of arranging with the recipient for a public key exchange or presentation through preliminary email, the message originator simply provides the inventive system with the message recipient's telecommunications number.

The system then looks up the recipient's public key in an appropriate database, such as an  
10 X.509 database, obtains the public key, and uses the recipient's public key to encrypt the email message or other data. The same system that obtained and used the public key could then provide the encrypted message to an otherwise conventional email delivery system or to a novel email delivery system. That is, use of a telecommunications number to obtain a public key may be combined with use of a telecommunications number as an email address  
15 or addressing index, or either use may be performed independently of the other.

## **Methods**

The invention may be embodied in one or more methods, systems, signals, and/or configured storage media. Those of skill in the art will apply the teachings provided here  
20 to various embodiments as appropriate. In particular, unless clearly indicated otherwise the discussion herein of any particular type of embodiment (methods, systems, configured storage media, signals) also applies to the other embodiment types.



voice line 208 may be used for live voice communications, for voicemail communications, or both. The same telecommunications number phone line might be used at different times for one or more of live voice, voicemail, fax and/or internet connections.

The line will generally be publicly listed 218, but may be a private/unlisted number, that is, it may not be available through directory assistance. It may be a toll-free (e.g., 800- or 888-) number. If publicly listed, the telecommunications number section of the email destination address may be obtained through directory assistance, by looking it up in a paper or electronic phone book, by searching for it on the internet, or by some other public method.

Conventional email address format resembles username@domainname.extension. The telecommunications number 206 may be the domain name field of the internet address such that the address takes the form username@5551111, where "username" stands for a string of alphanumeric characters, and 5551111 stands for a telecommunications number. The 7-digit phone number was used in the example simply as shorthand for all possible telecommunications numbers, so an eight-digit Australian local number or a ten-digit North American Numbering Plan Number would each be valid.

The mail message 102 will also generally include an origin address 220. This address 220 may be a conventional email address, or it may use a telecommunications number according to the present invention as discussed for destination addresses 204, with the stated difference that the origin address 220 identifies the message originator rather than the message recipient.

The email may contain message content 222, but will not necessarily contain such content, any more than conventional email messages contain content. If message content

222 is present it may be found in a subject field 224, in one or more attached files 226, in a message field 228, or in some other location known to those of skill in the art. The message may be text, which may include a pager message, a live voice, a voicemail message, a video, an audio file message, or some other format known to those of skill in the art. The message itself may be in a variety of formats, such as Multipurpose Internet Mail Extensions format (MIME format) 230 or other known or inventive format. The email may be encrypted and/or digitally signed.

A conversion attempting step 232 attempts to transform the telecommunications number 206 and the destination address 204 into an email address or other addressing index that permits delivery of the message, such as a conventional email address, IP address, or the like. If an email address permitting delivery is not obtained then the message can be delivered by voice (synthesizing text to speech if necessary) to the telecommunications number 206 given in the destination address. The message can then be delivered to a live voice line (including a land line or a mobile/wireless "line"), a voicemail box line, a fax line, a pager line, or an inventive type of phone line.

Methods to modify the telecommunications number into an addressing index for delivery include, but are not limited to, looking up the email address 204 on a client machine 238, on an email server machine 240, and/or on an email gateway 242 using the telecommunications number as an index (or a pointer) into the stored email addresses, using database and other lookup methods known to those of skill in the art. The telecommunications number 206 can be used as an index into a database of public keys to obtain a public key corresponding to the telecommunications number.



the destination telecommunications number using delivery modes other than email, thereby ensuring that the message is sent. In some embodiments, if no delivery email address is obtained, the message is sent using all possible remaining delivery modes during step 246.

A message advancing step 256 modifies the message, if necessary, into the appropriate form (or forms) selected for delivery. For example, if the message was originally text but voice 248 was selected as one of the delivery modes, then speech will be synthesized 258 from the text. If fax delivery 254 was selected, then an appropriate fax document will be created 260. If pager 250 delivery was selected then a pager message will be generated by step 256. If the message was originally speech but text is selected then the speech is transcribed using familiar speech recognition tools. Other combinations not listed as specific examples are also allowable.

Once the message has been put into the appropriate form (or forms), it is “delivered” during a delivering step 262. Delivery here does not mean that the recipient necessarily receives the message in the sense of opening and reading or hearing it, but rather means that the message is sent to a location accessible to the recipient. The message can be sent at least as text 264, as synthesized speech 266, and/or as a live voice message 268.

Variations are possible with text messages. A message being delivered to an email recipient 270 is delivered in a different manner than a message being sent to a fax machine 274, as is known by those of skill in the art. Similarly, a message being delivered to a voice mailbox 276 will need to be delivered in voice form and if the message was originally received as text, then the appropriate format modification must be made. If a message is being sent to a call-forwarded number 278, the email message content in whatever form

may be sent to a recipient at the second telecommunications number. This recipient may be a live person, a voice mailbox (for a fixed-location or a mobile phone or device), an email box, a pager, or a fax machine, for instance.

At the other end, because the email message may be sent over a regular phone line, familiar telecommunications services such as call forwarding, selective call blocking, call waiting, caller ID, and so on, can all be used to modify delivery 262 of the email messages.

In a responding to message step 282 in some instances of the invention, the recipient responds to the previously-received message by using the origin address 220 (which may contain a telecommunications number) as the new destination address.

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Figures 2 and 2A are meant to assist an understanding of the present invention, not to summarize every aspect of the invention or even every method or structure. The invention is defined by the claims, in view of the entire specification, not merely Figures 2 and 2A. In particular, steps may be repeated, as when a message is delivered several times to the same address during the deliver message step 262. Steps may also be omitted. For example, the respond to message step 288 is optional. Steps may also be reordered or done concurrently, unless one step requires the result of a previous step. Moreover, steps may be grouped differently or renamed. Some or all of these variations may be present in an embodiment, regardless of whether they are expressly described or shown as optional outside the claims.

## Systems

A system 300 according to the invention is further illustrated in Figure 3.

An email receiver 300 receives email messages, such as those discussed in conjunction with Figures 1 and 2. The email message 102 contains a destination address 204 and optional message content 222. The destination address includes a telecommunications number 206. The email receiver 300 may include a client email program 302 (such as  
5 QualComm Eudora or Microsoft Outlook software) running on a client machine, a groupware program 304 (such as Novell GroupWise or Lotus software) running on a client machine, web browser software (e.g., a Microsoft or Netscape browser) for accessing an Internet email site, or some other known email receiving program, including email server software on a server computer.

10 An optional telecommunications number detector 306 intercepts the email. It may be intercepted before the message leaves a computer, at a "packet sniffer" level associated with a network gateway, or somewhere else.

As noted above, one embodiment of the invention uses a "black box" attached to the email telecommunications line as the detector 306. The "black box" includes a packet  
15 sniffer to notice when an email message has been sent; such sniffers are known in the art for uses outside the present invention's scope. The "black box" examines the email address. If it determines that the address does not contain a telecommunications number, the message passes through as if the detector had not been present, except possibly for a very small delay. If a telecommunications address is found in the address, the message is  
20 then diverted by a diverter 308. The diversion may send all addresses to a predetermined location at which an address matcher 310 resides, or the diverter 308 may choose a location to send the message to depending on the specific telecommunications number



within the address. Diverters 308 may use familiar technology from computer and/or telecommunications (wired or wireless) network switches, routers, and the like.

The address matcher 310 in may be embodied within the number detector 306, and will be separate in other instances. The address matcher 310 matches the telecommunications number 206 with an email address for delivery. One inventive system uses a database 312 to provide a correspondence between telecommunications numbers 206 and their respective delivery email addresses. The database may be located on a client machine, a server machine, an email gateway, a web site, within the telecommunications number detector 306, or at some other location.

The delivery email addresses in some instantiations do not themselves contain a telecommunications number. Through call forwarding under the invention, one telecommunications number email address may lead to another telecommunications number email address. But the ultimate delivery email address for a given message may be a conventional address such as a "username@domain" alphanumeric address, a VPIM-type address, an IP address, or the like.

The database 312 may be maintained on a client machine that is entered using call-forwarding from a telecommunications number given in the destination address.

Alternately or in addition, some or all of the database may be maintained by the regional telephone company, competitive local exchange carrier (CLEC), incumbent local exchange carrier (ILEC), or other entity. An X.500 database 314 and/or an X.509 database 316 may be used. If the database 312 contains public key certificates, by using the telecommunications numbers as indexes (e.g., pointers) into the stored information, those of skill in the art can implement a system where it is unnecessary for a proposed message

recipient to provide its public key expressly in advance to each particular proposed message originator.

The email may be delivered in many forms, as already discussed in connection with Figure 2A, for instance. Different types of delivery can be specified using configuration flags 320, with a separate flag being used for each separate delivery type, such as email delivery 322 (possibly including wireless delivery), voice delivery 324 (possibly including wireless delivery), fax delivery 326, and pager delivery 328. Special configuration flags can also be used to indicate that delivery should be attempted multiple times until a delivery confirmation 330 has been received. Other flags can be constructed so that if an email address cannot be obtained then another type of delivery, such as voicemail, can be attempted. Some flags may indicate both email message delivery and voice mail delivery. The configuration flags can specify that email delivery, voice delivery, pager delivery, and fax delivery should all be attempted for a given message, or for each message. Similarly, the configuration flags can be set such that the delivery types are ranked (such as first try email, then voice, then pager, then fax) with each specific type tried until a delivery confirmation is received. Flags 320 may be implemented using bitflags, enumerations, arrays, lists, and/or other data structures.

In some instantiations of this invention, the configuration flags 320 may be set dynamically based on algorithms and/or rules that take into account the sender, the urgency of the message, its content, whether or not it was solicited, whether or not it refers to other messages, the date and time at which it is to be received, the length of the message, other recipients to whom the message was also sent, how the recipient has dealt with this type of message in the past, and/or other information available to the algorithm

and/or rule. Such dynamic configuration may be used to reflect the recipient's selection of the means of message delivery. For example, a voice call from a babysitter to a recipient while the recipient is at a concert could bring up a message on the recipient's vibrating pager to that effect, while other calls simply go to the recipient's voicemail.

5           In some instantiations of the present invention, algorithms or rules written in Java or other portable languages may be included explicitly or by reference by the message sender and may interact or negotiate with the algorithms and/or rules specified by the recipient. In each case, an objective is to optimize the means of notification, with the recipient playing a major role instead of allowing the sender to primarily or solely  
10       determine the delivery mode(s) used.

          Once the modes of delivery are determined, the specific email message can be manipulated appropriately using a deliverer 332. If the message was received as text and is to be sent as voice, then the text is run through a speech synthesizer. Likewise, an email whose message content is voice and is to be delivered by a text means, such as email  
15       delivery 322, fax delivery 326, and possibly pager delivery 328, will have the text converted to speech using a speech-to-text generator 338. Speech generation and speech recognition software are known for use in telecommunications outside the scope of the present invention.

          An email sender 340 lets a user send the email, to be subsequently received by an  
20       email receiver 300. The inventive system allows the email to be initially sent using a messaging service telecommunications number 342, which is not to be confused with the recipient's number 206. The messaging service number 342 can be a toll-free number 344, such as an 800 or 888 number, or it can be a 900 number, or it can be a regular toll call.

To use the messaging service, the message originator dials the number 342, speaks the message content 222, and speaks or otherwise provides the recipient's telephone number 206. Thus, the messaging service is a substitute for, or a supplement to, message origination tools such as computers running email programs. The destination address 206  
5 can be specified using a conventional telecommunications number, (for example, the recipient's conventional telephone number) with the address matcher 310 then locating the corresponding delivery email address.

Figure 3 is meant to assist an understanding of the present invention, not to summarize every aspect of the invention or even every system. The systems of the  
10 invention are defined by the claims, in view of the entire specification, not merely by Figure 3. Systems may have more or fewer individual components than are shown in the illustration. For instance, a single system may have more or fewer configuration flags than are illustrated. Likewise, the sender 334 may include more than a messaging service.

An illustrated system component may also be omitted. For example, the X.500  
15 database need not be present in every implementation. Moreover, system components may be grouped differently or renamed. These variations may be present in an embodiment regardless of whether they are expressly described or shown as optional outside of the claims.

## 20 **Signals**

Figure 4 illustrates a signal according to the invention. The signal 400 may be embodied in a computer system, memory, storage, in a separate configured program storage medium, and/or in a communication link such as a network signal line or other

“wire”, including without limitation wireless communications equipment and methodologies. The signal may be used in sending email messages using a telecommunications number as a portion or all of the destination address according to the present invention.

- 5           The illustrated signal includes an email message 402 that contains at least one telecommunications number 404, 206 as a portion of the email address, or as the whole email address, as discussed previously. Optionally, the signal 400 may also contain an origin telecommunications number 406. The email message 402 may contain message content 220 distinct from the separate origin and destination telecommunication numbers.
- 10          The message content may include a voice message, a video message, a text message, or content in another form known to those of skill in the art.

- The illustrated signal 400 may also contain one or more configuration flags 408. The configuration flags 408 can be flags 320 used to indicate message delivery format. The flags 408 may also specify encryption, multiple delivery attempts, staggered delivery
- 15          attempts using different delivery modes, delivery confirmation, specification of dynamically set recipient preferences, and the like. Digital certificates and/or digital signatures can be used for authentication.

- The signal 400 components are not necessarily stored contiguous to one another, or even in the same medium, although each necessarily resides somewhere in the system
- 20          300 and the components all exist at the time in question. Figure 4 is meant to assist an understanding of the present invention, not to summarize every aspect of the invention or even every signal. The methods, signals, systems, and configured storage media of the invention are defined by the claims, in view of the entire specification, not merely by

Figure 4. Signal components may be repeated; for example, several configuration flags 408 may be associated with a single signal 400. Signal components may also be omitted. For instance, one embodiment of the invention does not store an origin telecommunications number 406 within the signal 400. Signal components may be stored in different  
5 orders or arrangements than that shown, and may be associated to form the signal by being stored together and/or by links such as pointers or table indices. Moreover, signal components may be grouped differently or renamed. These variations may be present in an embodiment regardless of whether they are expressly described or shown as optional outside the claims.

#### **Additional Encryption Information**

A basic concept of the invention, from an encryption-oriented point of view, is to use a person's telephone number as a "pointer" to a symmetric or asymmetric set of keys that enable encryption techniques to be employed within the system. The key management  
15 architecture provides the following characteristics:

1. Key generation or keypair generation is performed during and/or prior to registration.
2. Keys have a "public" component. This can be accomplished using asymmetric technologies (e.g. RPK, RSA, ECC, DH, El Gamal, and etc.) or symmetric  
20 technologies (e.g. split knowledge, shared secret, and etc.)
3. Key agreement/derivation occur without "real-time" negotiation or a-priori public key exchanges between the message recipient and the message sender.

4. Each encryption uses a unique “session” key or is encrypted in the public key of the recipient.

#### Key Generation

5 Keys should be generated during and/or prior to registration. The public/private keypair can be generated either “on-line or off-line.” On-line refers to the generation of keypairs, via either installed software on the registrant’s local machine or software running at the provider’s site, prior to the termination of the registration connection. Off-line refers to the generation of keypairs via either installed software on the registrant’s local machine  
10 or software running at the provider’s site, after the termination of the registration connection. The resulting keypairs are then sent to the registrant.

#### A Possible Scenario

During registration, information is collected from the individual so that required  
15 fields, for example, X.509 fields such as distinguished name, can be filled in. The actual generation of the keypairs and resulting X.509 certificate can be created using “in-system” capabilities or outsourced to commercially available Certificate Authorities. The individual’s telephone number can be used as the X.509 certificate’s “serial number”. The serial number is part of the “signed” data of the certificate and therefore provides  
20 “binding”. “Extensions” to the serial number can be employed to provide multiple identities for a given telephone number. These “extensions” can take the form of numeric values (e.g. 001-999, actual telephone extensions, and etc.), alphabetic characters (e.g. name, initials, and etc.), or a combination thereof. Adding a “citizenship code” as part of

the serial number can, as a result of export restrictions, be used to determine the symmetric key length. Examples:

7194953104\_001\_US

7194953104\_Walt\_US

5        Certain asymmetric technologies (RPK) provide fast and easy encryption of data regardless of the size of the data compared to the “modulus” length. If this technology is implemented, the need for additional symmetric key enablers is not required. If this type of asymmetric technology is not implemented, then a symmetric key exchange enabler is required. One method of accomplishing this is to create, during keypair generation, a  
10       random number (RN) and with it generate a DH “public” ( $\text{base}^{\text{RN}} \bmod P$ ) Key Negotiation Parameter (KNP). This parameter would be signed with the certificate and KNP. During message creation, the DH function would be accomplished yielding a Unique Bit Pool (UBP) between the two individuals. Mathematically, this is equal to  $(\text{base})^{(\text{RN1})(\text{RN2})} \bmod P$ . Creating a “session” key could be accomplished by using the UBP as a base for another  
15       exponentiation process  $\text{UBP}^{(\text{Key ID})} \bmod P$ , where the Key ID is a value (such as a date/time stamp) that can be passed in the clear as part of the message header. The result yields a Session Key Pool (SKP) that a session key can be derived from. The SKP is secure even though the Key ID was passed in the clear because the UPB becomes the “secret” value of the process.

20

### Public Key Distribution

Gaining real-time access to public keys (or KNPs) without a priori communication with the recipient has been a problem in otherwise secure communication systems. The



inventive system could maintain a worldwide database of registrant's public keys (and/or KNP's) and, during the generation or receipt of a message, download the required information. This download process need only happen once. Once downloaded, the information may be stored on the individual's local PC and is valid (and used) unless there  
5 is change in the information or the information "expires." Replacement of changed and/or expired information can be handled automatically by the system.

#### Telephone Number Authentication

If private keys are generated and signed by a central system using a database (on-  
10 line key generation as described earlier), one is preferably able to distribute the private key to the correct party and only to the correct party. If private keys are generated by individual communicating systems (off-line key generation as described earlier), those private keys are preferably digitally signed by the central system and they are put into the database 124 only if they are indeed generated by the correct party. Digital certificates  
15 may be used to contain and authenticate the keys.

These operations may be performed when the correct party has called the central system using dial-up communications technology. The central system could then use ANI (automatic number identification) and/or Caller-ID to ascertain the calling number and make sure it matches the telephone number embedded in the certificate's serial number.  
20 Note that the use of the telephone number in the signed part of the certificate makes the ANI or Caller-ID approach especially applicable to authentication in cases where the telephone number is critical in using the present invention.

## Summary

The present invention provides systems, devices, signals, and methods for routing messages. Message originators can use one or more simple in-the-phonebook telecommunications numbers, unlisted numbers, mobile numbers, toll-free numbers, 900 numbers, or the like as addressing indexes in place of conventional addresses such as those in the form username@domain. For instance, a message could be addressed to 1234567, or 123-4567, or 123-456-7890, or +011-1-123-4567, or it might be addressed to @1234567.com. Thus addressed, email can be delivered as conventional email text, as email text generated through voice recognition, as synthesized or live speech which reads the email to a live recipient or a voice mailbox, and/or as a fax or pager message which contains the email text. A combination of novel email addresses, as in the cc or bcc fields or in other multiple recipient messages could be used. A combination of novel email addresses and/or conventional email addresses can also be used.

Multiple deliveries may also be coordinated or staggered in various ways. For instance, use may be made of both the message originator's telephone number and of the message recipient's telephone number. One such use would provide the message originator with a confirmation after the message had been delivered and/or after it had been both delivered and opened. The confirmation could be addressed using the original message originator's telecommunications number, and the confirmation could be delivered as email, voicemail, live speech, pager feed, and/or fax, as discussed above. Another type of multiple delivery would initially try to deliver the original message only by email and would try additional delivery modes (voicemail, fax, pager, wireless, etc.) only if the

original email was unopened after a specified period of time had passed or other criteria have been met.

As another example, suppose that a message originator does not know the email address for a desired message recipient but is confident that the recipient will check for new email, and suppose further that the message originator does not necessarily have an email account. The message originator could dial a toll-free or other special messaging service number, speak the message into a system or process, provide the recipient's telephone number, and be confident that the message would be delivered. The invention would use the recipient's telephone number to obtain a conventional email address for ultimate delivery, and would then forward the message to the recipient as email (either as transcribed email text or as a .wav file or other recorded attachment or other messaging means discussed herein).

In this way, email and other messages may be sent to someone whose phone number is known, even if their email address is unknown. Indeed, if they have voice mail through an answering machine or a voicemail service, email can be sent to them for voice delivery even if they have no email address. This removes the burden of maintaining both an email address and a telephone number (and in some embodiments, a fax number and/or a mobile number) for each person in one's contact list. The telephone number alone will suffice. Moreover, telephone numbers are widely published and easily obtained, and telephone directories are both familiar and generally well-maintained.

With respect to email, it will be appreciated that in the Internet community, sending email to an individual without *a priori* knowledge of their email address is a substantial deterrent to electronic communications. The invention provides a solution to

this problem. When a person wishes to send an email but doesn't know the "electronic" address of a recipient, the recipient's telephone number is entered into the "To" field of the email message. Upon recognizing a telephone number in the "To" field, the browser and/or email program (e.g. Netscape, AOL, or Microsoft's Internet Explorer)

5 automatically, and by default, connects to inventive online directory (unless a browser option is set to automatically send the email via the inventive system). Upon connection, the sender can obtain an "electronic" address for the recipient (this may done through an "alias" table), and download the recipient's public key certificate thereby enabling relatively secure communications. If an "electronic" address for the recipient is not  
10 available, the message is sent to the recipient via the inventive system (e.g., 123.456.7890@provider.net). The system will deliver the message via notification and/or media translation, depending on the recipient's preferences specified within the database.

With respect to electronic commerce ("e-commerce"), the inventive system can provide a link, through an online directory, between buyers and sellers. This can be  
15 accomplished in a manner similar to the e-mail scenario. When a company's website address is unknown to a buyer, the buyer enters the company's telephone number into the browser's "site" field. Upon recognizing a telephone number in the "site" field, the browser (e.g. Netscape, AOL, or Microsoft's Internet Explorer) automatically, and by default, connects to the invention's online directory. Upon connection, the buyer can  
20 obtain a "website" deliver address/link for the seller (this may be done through an "alias" table), and download the seller's public key certificate thereby enabling more secure transactions. If a "website" address for the seller is not available, a message is sent to the seller via the system stating that the buyer requests contact information and provides

return addressing for the buyer. The system will deliver the message via notification and/or media translation depending on the seller's configuration specified within the database.

As used herein, terms such as "a" and "the" and item designations such as "telecommunications number" are generally inclusive of one or more of the indicated item.

- 5 In particular, in the claims a reference to an item means at least one such item is required, unless clearly indicated otherwise to one of skill in the art.

The invention may be embodied in other specific forms without departing from its essential characteristics. The described embodiments are to be considered in all respects only as illustrative and not restrictive. Headings are for convenience only. The claims are  
10 part of the specification which describes the invention. The scope of the invention is indicated by the appended claims rather than by the foregoing description. All changes which come within the meaning and range of equivalency of the claims are to be embraced within their scope.

What is claimed and desired to be secured by patent is: